

CHROMEBOOK & HOTSPOT SURVEY



Please check all items that you used.

- Chromebook Hotspot Mouse Quick Start Guides

How easy was each device to use?

Chromebook

1	2	3	4	5	6	7	8	9	10
Extremely Difficult					Extremely Easy				

Hotspot

1	2	3	4	5	6	7	8	9	10
Extremely Difficult					Extremely Easy				

How likely are you to recommend a Library Chromebook or hotspot to a coworker, family member, or friend?

1	2	3	4	5	6	7	8	9	10
Extremely Unlikely					Extremely Likely				

Were you able to accomplish what you wanted to during this loan period?

- Yes No

If no, what would have helped you accomplish your goals?

Are there any apps you'd like to use on a Chromebook that you were unable to access?

- Yes No

If yes, what apps would you recommend we add?

What did you use the Wi-Fi Hotspot and/or Chromebook for? Check all that apply.

- | | |
|--|---|
| <input type="checkbox"/> School work | <input type="checkbox"/> Government services
(Unemployment, WIC, etc.) |
| <input type="checkbox"/> Work for my job | <input type="checkbox"/> Entertainment |
| <input type="checkbox"/> My small business | <input type="checkbox"/> Connect with family and friends |
| <input type="checkbox"/> Job search | <input type="checkbox"/> Healthcare or telehealth services |
| <input type="checkbox"/> Finances | <input type="checkbox"/> Other |

How did Everett Public Library's Wi-Fi Hotspot or Chromebook help you?

Is there anything else you'd like us to know about this program?

The following two questions are optional. Your input helps Everett Public Library better understand our community.

What is your race or ethnicity? (Check all that apply)

- | | |
|---|---|
| <input type="checkbox"/> White | <input type="checkbox"/> Spanish, Hispanic, or Latino |
| <input type="checkbox"/> Asian, Asian Indian, or Pacific Islander | <input type="checkbox"/> Black or African American |
| <input type="checkbox"/> American Indian or Alaska Native | <input type="checkbox"/> Other |

What is your household annual income?

- | | |
|--|--|
| <input type="checkbox"/> Under \$30,000 | <input type="checkbox"/> \$75,000-\$100,000 |
| <input type="checkbox"/> \$30,000-\$50,000 | <input type="checkbox"/> \$100,000-\$150,000 |
| <input type="checkbox"/> \$50,000-\$75,000 | <input type="checkbox"/> Over \$150,000 |